www.eyespyworld.com.au
eyespyworld CCTV & SPY SURVEILLANCE SOLUTIONS
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ESW Adelaide
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Melrose Park
SA 5039
ESW Melboure
671 Nepean Hwy
Brighton East
Vic 3187

Return Authorisation Form

Contact information	
Name:	
Company Name:	
Email Address	
Phone Number	
Street Address	
Suburb/City	
Sate Post Code	
Product information	
Date of Purchase	
Invoice Number	
Product model and or description	
Purchase method ie: phone order, online order, store purchase	
Description of fault:	
Office use only - Action Taken:	

We offer a solid 12 month warranty with every product as a minimum time frame, from date of purchase. Some products have more than a twelve month warranties which are offered by the manufacturer. Please refer to the products manufacturers' web site for warranty claims where the product is older than 12 months. Depending on the problem with the product we may fix or replace immediately for you and send it back to you to a delivery address you give. In cases of where the product needs to be sent back to the factory and the fault is due to 'users mishandling' we forward the any freight costs and any repair costs to the customer, regardless of warranty status. If your product is under warranty and needs to be sent back to the factory we will pay all costs involved and return the product to you as soon as we can. Please be aware there can be up to a several weeks wait in some cases for warranties claims, sent back to the factory, to be honoured. We **do not** issue refunds, please choose your products carefully.

Please your RA to:

PO BOX 319, Melrose Park, Adelaide, 5039